

Juliette Renewal Instructions

How do I renew my Juliette's membership?

To renew yourself or the members in your Household, please log into your MYGS account.

MYGS is found on our website homepage at www.citrus-gs.org. Once logged in, choose Member Profile to access your Household's information. From the Membership tab you can see all members in your household registered for the current membership year.

To start your renewal for the 2020-2021 Membership Year, you will need to change your year view. Above the Renewal Choice column you will see a drop down option of "Current Year." Change this from "Current Year" to "NEXT YEAR" to begin your renewal for 2020-2021 Membership Year.

Once in the "Next Year" view you will see all household members eligible for renewal listed as 'Time to Renew'. The Renewal Choice is preset to 'Renew' however you can change this option if you are not renewing all members or roles at this time.

Renewal Choices:

- **Renew:** Activate participation in troop and/or role.
- **Renew Later:** This will allow you to come back & renew at a later time.
- **Don't Renew - Cancel:** Removes the option to renew in the role or troop. **This is not a recommended action. Once selected, you will need to contact Council to renew membership in the future.

Once you have made your Renewal Choices, click Continue. Then, follow the prompts to purchase your 2020-2021 Membership(s).

If you have any trouble renewing your membership or have questions, please reach out to our Customer Care Team at customercare@citrus-gs.org or call us at **1-800-367-3906**.



For more information, contact Customer Care at customercare@citrus-gs.org.