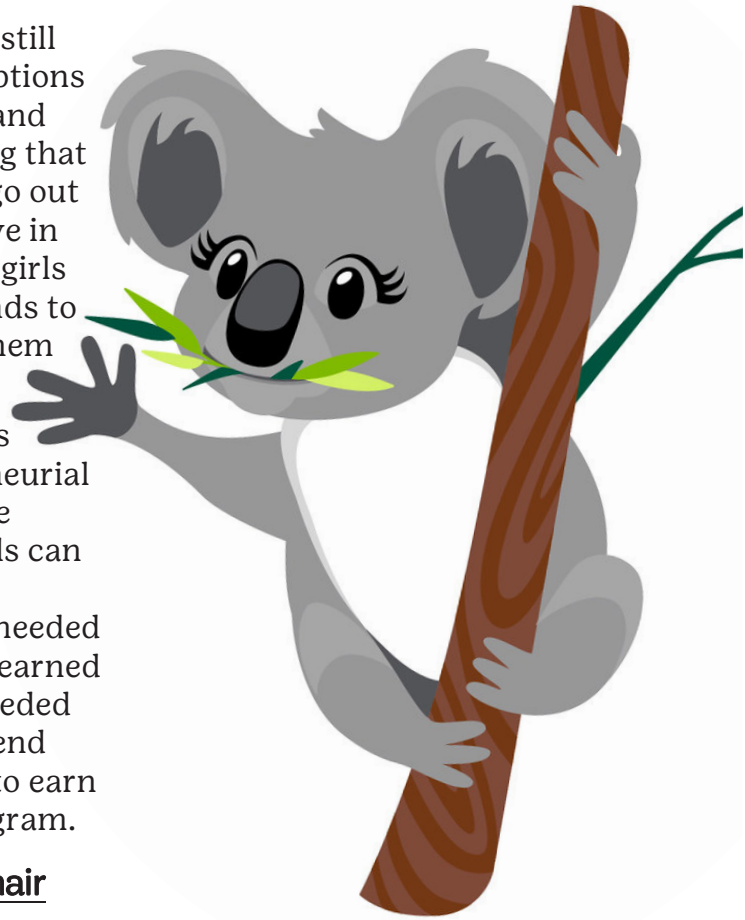


Juliette Girl Guide for the Cookie Program

Juliette Cookie Program

Are you a Juliette who is not in a traditional troop but still want to participate in the Cookie Program? We have options for you! Entrepreneurial Programs, including the Fall and Cookie Programs, help girls build self-esteem. Learning that they can set a goal, create a marketing plan and then go out and make it happen teaches girls a life lesson: to believe in themselves. With the help of their parents/guardians, girls learn that they can do anything that they set their minds to and establish a “CAN DO” philosophy that will carry them throughout their whole lives.

Participation in our Cookie Program presents Juliette’s with the foundation for the five skills of our Entrepreneurial Program. Money Management, Business Ethics, People Skills, Marketing and Goal Setting are life skills the girls can use throughout their lives. Our Cookie Program gives Juliette Girl Scouts a chance to earn Program Credits needed to participate in Girl Scout programming. The Credits earned give Juliette’s the opportunity to purchase supplies needed to support their programming, take field trips and attend camps, etc. Our girls learn about work ethic and how to earn their way by participating in this Entrepreneurial Program.



Juliette Product Coordinator/Community Cookie Chair

- Newly registered Juliette’s will use their GSUSA ID #.
- You must have a current 2022 membership to be uploaded into Smart Cookies.
- Please make sure you know your GSUSA ID # for cookies, as this will be considered your troop #.

Juliette Product Coordinator/Community Cookie Chair

- Juliette Product Coordinators or the Community Cookie Chair are the Troop Cookie Chairs for all Juliette’s in their community. They will place a planned order, enter transfers into Smart Cookies and enter your recognition selections.
- All paperwork needs to be completed and turned in at the end of the program to your Juliette Product Coordinator. This paperwork was given to you at your parent meeting.
- It is **important** to communicate with your Juliette Product Coordinator/Community Cookie Chair if you have extra cookies. They will communicate with the Community Cookie Chair. The Community Cookie Chair will email troops in your community to see if they need any of the varieties you have before a troop places a planned order. **Do not** wait until the end of the program to let them know that you have a lot of cookies as it will be harder to move the cookies.
- All paperwork needs to be completed and turned in at the end of the program to your Juliette Product Coordinator.
 - ◆ Statement of Responsibility (if their first planned order is their initial Order)
 - ◆ Transfer Forms (Yellow Copy if you reordered product or transferred out product).
 - ◆ Care to Share Form

Juliette's

- Juliette's will communicate with their Juliette Product Coordinator throughout the program. They are your first point of contact.
- Attend the Juliette Parent Meeting. This is where you will receive important information and cookie material to help your Juliette be successful.
- Sign the Wufoo Parent Permission Form so your Juliette can participate in the program. (This also ensures the Juliette is covered by the GS Insurance during this program and allowed to participate in the program).
- Juliette Parents/girls will only have access to the Girl page in the Smart Cookies Website.
- Juliette's will let their Juliette Product Coordinator know their recognition selections. This is the only way the Juliette Product Coordinator knows what to submit in Smart Cookies. Your Juliette Product Coordinator verifies all selections have been made.
- You will need to let your Juliette Product Coordinator know that payment has been made for the prior week's cookies, and then she will place a reorder for cookies.
- All cookie money needs to be paid by March 1st (Including proceeds).
- Millie is the contact person Juliette Program Credits.

Initial Orders

- Juliette's can place an initial order amount to begin the Cookie Program. These cookies can only be ordered by the case.
- Juliette Parents will pick up their Initial order by the **case only**, at the Mega Drop from Central Moving and Storage at 2002 Directors Row, Orlando, FL 32809 at their scheduled time.
- If ordering by the box, Juliette's will **not have an Initial Order**, but will submit their first planned order to their Juliette Product Coordinator, based on their deadline but no later than 8 pm on January 30, 2022.

Planned Orders

- If you have reorders you will email them to the Juliette Product Coordinator.
- Communication is **important**. Contact your Juliette Product Coordinator if you have extra cookies. They can help you move your cookies between troops before reorders are placed. **Do not** wait until the end of the program to let your Juliette Product Coordinator know you have cookies left. It's harder to move the cookies at the end of the program.
- **Cookies must be kept in a cool dry area**. Please do not pick up the cookies and leave them in your vehicle. Florida temperature varies and will melt the product very quickly. Please keep cookies away from pets.
- Cookies that are ordered need to be picked up as they were ordered for your Juliette.

Online Orders

- Online Orders – Orders received and paid for by credit card and shipped directly to the customer.

Care to Share Program

- Donation program to help various entities, military, food pantry etc.
- Girls collect a \$5.00 donation and let your Juliette Product Coordinator know how many Care to Share was sold.
- Council will distribute the physical cookies from the Council inventory.

Recognitions/Final Paperwork

- Make sure that you give your Juliette Product Coordinator all your recognition choices. (Even if you opt out. Juniors and above can choose to earn extra program credits, however you will still receive patches).
- Turn in the following paperwork to your Juliette Product Coordinator by the deadline:
- Copy of the Statement of Responsibility (First Planned Order)
- Transfer Forms
- Care to Share Form
- Buy 5 Form

Payments

- **Payments need to be made before placing planned orders.**
- Let your Juliette Product Coordinator know every time you make a payment.
- All money needs to be paid in full. This includes your proceeds by the end of the cookie program.
- **Payment Credits** – Contact Millie Gomez mgomez@citrus-gs.org or 407-228-1614
 - ◆ Cash – Contact Chiara Lazarus clazarus@citrus-gs.org or 407-228-1681 or Customer Care at Council. (customercare@citrus-gs.org or 407-896-4475).
- Payments are collected at the time of order (online via credit card) for all cookies ordered online, including girl delivery of cookies.
- All orders placed online (including girl delivery orders) are automatically added into Smart Cookies.

Juliette Program Credits

Our program gives Juliette Girl Scouts a chance to earn program credits needed to participate in girl scout programming. Credits earned give individually registered girls the opportunity to purchase supplies needed to support their programming, take girl scout field trips, attend camps etc. Our girls learn about work ethic and how to earn their way by participating in entrepreneurial program.

- Juliette's must have a current active membership to access credits.
 - Juliette's can request their credits after their balance is paid in full, including their proceeds.
 - Unlike traditional troops, Juliette proceeds are calculated by bands and not proceeds. (You will receive a copy of this year's bands).
 - Juliette's will earn Programming Credits, not proceeds.
- *NOTE:** It could be a couple of weeks before the balance is updated to reflect their program credits.
- Juliette's may use the Juliette Cookie Program Credit for Council approved Girl Scout Events/ Activities and in the Council Shop.
 - Credits are nontransferable to any troop and cannot be gifted to other Girl Scouts.
 - If a Juliette moves to a traditional Troop, she will forfeit her program credits (or must use the program credits before transferring) just like a traditional girl that transferred to a different Troop, that girl's proceeds stay with the Troop.

Juliette's can use their credits in 3 ways:

- **Membership renewal:** Credits can be redeemed towards their renewal of the Juliette's membership and the membership of 1 adult per Juliette.

1. Complete the program credit application found under forms-program on our Council website.
2. Register renewals in your myAccount.
3. Select program credits as your payment type at check out.
4. You will receive a confirmation email once your application and registration for membership is completed.

- **Camps/Girl Scouts of Citrus Programs:** Credits can be used towards camp and or events including community events and camporees.

1. Complete the program credit application found under forms-program on our Council website.
2. Register for your event or camp through your myAccount/campdoc.
3. Select program credits as your payment type at check out.
4. You will receive a confirmation email once your application and registration for your events/ camp has been processed.

* For community events such as camporees, complete the program application under forms - program on our Council website. Once payment has been made to your community, you will receive an email confirmation.

- **Council Shop:** Credits can also be used towards certain girl items in the Council Shop.

1. Complete the program credit application found under forms-program on our Council website.
2. For Council Shop purchases, please wait for a response from Council after submitting your application so you can plan to visit the shop to complete your purchase.

If you have any questions or concerns please contact customercare@citrus-gs.org

Product Questions

Customers inquiring about their product should contact ABC Customer Service by submitting a request to <https://abcbakers.com/contact-us/>.

