

Spring Renewal FAQ

Do I need to submit anything to qualify for the incentives?

Yes, to qualify for any incentive, you must submit your Troop Finance Report in VTK by 5/31/2025 and have no debt with GSC.

What is the membership fee?

Annual membership is \$45 for youth and \$30 for adults. Lifetime memberships for adults are \$400 for members ages 30 and older, and \$200 for young alumnae members ages 18-29. Not a Lifetime member? You can elect to sign up for a Lifetime membership for \$200 if you've been involved with Girl Scouts for more than 10 years. Just follow the steps to renew and select Lifetime membership.

What is Extended Year Membership, and who can purchase it?

Extended year membership allows youth to purchase a \$63 membership and adults to buy a membership for \$42 that is good from now, over the summer, and throughout the next membership year. To be eligible to purchase the Extended Year Membership, you must be a brand-new member of Girl Scouts or not have had a membership since 2020. If you had a membership in 2021, 2022, 2023, or 2024 you are not eligible to purchase an Extended Year Membership.

What is Daisy Launch?

Starting April 1st, girls who are entering Kindergarten in the fall can join Girl Scouts now and be a Daisy Girl Scouts for only \$63 for youth, as part of our Extended Year Membership (Summer 2025 through September 30, 2026)

What if girls on my troop roster have never participated or no longer participate?

We encourage troops to add new girls for the 2025-2026 membership year or invite girls from disbanding troops to join their troop during the Spring Renewal registration period to meet the incentive requirements. For example, if a troop of 10 girls has 3 girls who are not active or will not be returning, the troop is invited to add at least 2 additional girls to meet the 85% girl benchmark.

How do I recruit new Girl Scouts?

To ensure your troop is available on the catalog for youth to join, your desired number of youths needs to exceed the current amount of girls in your troop. You can update that by contacting our Customer Care team.

What if a new member joins my troop?

Awesome! Any new member who joins using the Extended Year Membership by June 15, 2025, will also be included in the Spring Renewal incentives.

What if a Girl Scout wants to change troops in the 2025-2026 membership year?

If a Girl Scout is changing troops in 2025-2026, the parent/guardian will be able to select the new troop during the renewal process. Their previous troop will need to add a new Girl Scout member to qualify for the bonus incentive.

What if a Girl Scout joins as a Juliette in the 2025-2026 membership year?

If a Girl Scout is joining as a Juliette (individual Girl Scout) in 2025-2026, renew her membership, and then her parent/guardian will need to contact Customer Care to have her moved to Juliette. Her previous troop will need to recruit a new Girl Scout to qualify for the incentives.

I just renewed! Why don't I show towards my troop renewal numbers?

When you renew your membership, you will also need to renew your role.

Why do I have adults show as “screening” on my troop roster?

Adults will show up as screening until they have completed their background check. Background checks must be completed every three years.

Why do I have adults show as “pending” on my troop roster?

Some adults show as pending because they have submitted their background check and it is being run through the system.

What if my log-in isn't working?

Try using a different email address. If that doesn't work, follow the “Forgot Username” or “Forgot Password” prompts. If your account is not found, email our Customer Care Team at customercare@citrus-gs.org.

What if I cannot see my troop/family?

If you are a troop co-leader and cannot see the “My Troops” tab when you log in to MyAccount, email us at customercare@citrus-gs.org. If you are a parent/guardian and cannot see your Girl Scout's information under the “My Household” tab, email us at customercare@citrus-gs.org.