

Spring Renewal FAQs

Things You Need to Know

Do I need to submit anything to qualify for the incentives?

Yes, to qualify for any incentive, you must submit your Troop Finance Report by 5/31/2023 and have no debt with GSC.

What is the membership fee?

Annual membership is \$25 for both girls and adults. Lifetime memberships for adults are \$400 for members ages 30 and older, and \$200 for young alumnae members ages 18-29. Not a Lifetime member? You can elect to sign up for a Lifetime membership for \$200 if you've been involved with Girl Scouts for more than 10 years. Just follow the steps to renew and select Lifetime membership.

What is Extended Year Membership, and who can purchase it?

Extended year membership allows both girls and adults to purchase a membership for \$35 that is good from now, over the summer, and throughout the next membership year. To be eligible to purchase the Extended Year Membership, you must be a brand-new member to Girl Scouts.

What is the Daisy Launch?

Starting April 1st, girls who are entering Kindergarten in the fall are able to join Girl Scouts now and be full Daisy Girl Scouts for only \$35, as part of our Extended Year Membership (MY23 and MY24).

What if girls on my troop roster have never participated or no longer participate?

We encourage troops to add new girls for the 2024 membership year or invite girls from disbanding troops to join their troop during the Spring Renewal registration period to meet the incentive requirements. For example, if a troop of 10 girls has 3 girls who are not active or will not be returning, the troop is invited to add at least 3 additional girls to meet the 100% girl benchmark.

How do I add new girls?

To ensure your troop is available on the catalog for girls to join, your desired amount of girls needs to exceed the current amount of girls in your troop. You can update that in your finance report in VTK or by contacting our Customer Care team.

What if a new member joins my troop?

Awesome! A girl or adult who joins using the Extended Year Membership by June 11, 2023 will also be included in the troop qualifiers for incentives.

What if a girl changes troops in the 2023-2024 year?

If a girl is changing troops in 2023-2024, her parent/guardian will be able to select the new troop during the renewal process. Her previous troop will need to add a new girl to qualify for the bonus incentive.



What if a girl will join Juliettes in the 2023-2024 year?

If a girl is joining as a Juliette (individual Girl Scout) in 2023-2024, renew her membership and then her parent/guardian will need to contact Customer Care to have her moved to Juliette. Her previous troop will need to add a new girl to qualify for the incentives.

I just renewed! Why don't I show toward my troop numbers?

When you renew your membership, you will also need to renew your role.

Why do I have adults showing as "screening" on the troop roster?

Adults will show as screening until they have completed their background check. Background checks must be completed every three years.

Why do I have adults showing as "pending" on the troop roster?

Adults who show as pending have submitted their background check and it is being run through the system.

What if my log in isn't working?

Try using a different email address. If that doesn't work, follow the "Forgot Username" or "Forgot Password" prompts. If your account is not found, email our Customer Care Team at customercare@citrus-gs.org.

What if I cannot see my troop/family?

If you are a troop co-leader and cannot see the "My Troops" tab when you login to MyAccount, email us at customercare@citrus-gs.org. If you are a parent/guardian and cannot see your Girl Scout's information under the "My Household" tab, email us at customercare@citrus-gs.org.