

Highest Award Training Updates FAQ

- What training is available?
 - Silver and Gold Award training is currently available. Bronze Award does not require training.
- Will Bronze training become available?
 - We are looking into a potential training course in the future. As of now, no training is required.
- Is training required to begin working on the project proposal?
 - Yes!
- Who should take the training?
 - All Girl Scouts wishing to earn their Silver or Gold Award are required to take the training. Additionally, training is a great resource for troop leaders, parents, guardians, and any other volunteers who are assisting Girl Scouts with earning their awards.
- How do Girl Scouts access the courses?
 - We ask that a parent, guardian, troop leader, or any volunteer assisting them with earning their award log into gsLearn for them to access the course.
 - If any Girl Scouts are not able to access gsLearn through an adult, we can send direct links. We do not recommend this as a first choice.
- How do we locate the courses in gsLearn?
 - You can search keywords “Silver” or “Gold” in the search bar of the course library.

• Silver Training:



• Gold Training:



- How many times can I take the training on my account?
 - There is no limit to how many times a course can be viewed on an individual account.

- How are training courses tracked?

Girl Scouts are required to input the date of their training on their award project proposals. Due to the on-demand format of the course, the honor system will be used for tracking. As a friendly reminder, the training helps Girl Scouts properly prepare for their projects as well as answering many frequently asked questions.
- Is there a fee?
 - o As of January 2024, we have removed the fee from the Silver and Gold Award training to make training more accessible to our members and to allow more Girl Scouts to explore the Highest Awards program.
- Can a troop leader or community leader host a training for a group of Girl Scouts?
 - o Yes! This is one of the biggest benefits of the on-demand format. Training videos can be watched in a group setting to allow for more Girl Scouts to be trained at one time.
- Will Citrus Council still host training via Zoom?
 - o We have officially switched to our on-demand format to allow for more Girl Scouts to be trained at a time and place that is convenient to them.
- Where can I find additional resources (i.e., guidelines, adult guides)?
 - o The Bronze, Silver, and Gold Award pages of the Citrus Council website have a collection of helpful resources for planning a Highest Award project. It is highly recommended that those interested in earning their award explore these resources before beginning their project.
- Who do I contact if I have additional questions?
 - o Please contact Customer Care at customer care@citrus-gs.org and they will direct your question to the correct contact.